



Insurance Regulatory Authority of Uganda

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AUTHORISED BANCASSURANCE AGENTS FOR THE YEAR 2025

1. ABSA Uganda Limited
P.O Box 7101, Kampala
Plot 2/4 Hannington Road Kampala
Website: www.absa.co.ug
Email: absa.uganda@absa.africa
Tel: +256 417 122 000, +256 417 122 200

5. Diamond Trust Bank Uganda Limited
P.O Box 7155, Kampala
Plot 17 /19 Kampala Road
Website: www.dtbu.dtbafrica.com
Email: info@dtbuganda.co.ug
Tel: +256 414 387 000/+256 314 387 100/
+256 314 387 200

2. Bank of Africa Uganda Ltd
Plot 23, Lugogo Bypass
P.O Box 2750, Kampala-Uganda
Website: www.boauganda.com
Email: feedback@boauganda.com
Tel: +256 414 302 111, 0800 100 140

6. Ecobank Uganda Limited
Plot 8A, Kafu Road
P.O Box 7368 Kampala, Uganda
Website: www.ecobank.com
Email: ecobankug@ecobank.com
Tel: +256 312 354 100, +256 417 700 100,
+256 200 412 800

3. Centenary Rural Development Bank Limited
Plot 44-46 Kampala Road
P.O Box 1892, Kampala – Uganda
Email: info@centenarybank.co.ug
Website: www.centenarybank.co.ug
Tel: +256 417 202 340/0413 251 276/7,
0800 200 555

7. Equity Bank Uganda Limited
Plot No 34, Church House, 6th Floor Kampala
Road, P.O Box 10184, Kampala
Website: www.equitygroup Holdings.com/ug
Email: info@equitybank.co.ug
Tel: +256 312 327 000/+256 313 144 444

4. dfcu Bank
P.O Box 70, Kampala
Plot 26, Kyadondo Road, Nakasero
Website: www.dfugroup.com
Email: customer care@dfugroup.com
Tel: +256 414 351 000/+256 200 504 200,
0312 300 200, 0800 222 000

8. Exim Bank Uganda Limited
Plot 6 Hannington Road
P.O Box 36206 Kampala, Uganda
Website: www.eximbank-ug.com
Email: info@eximbank-ug.com
Tel: +256 312 320 400/1-9

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AUTHORISED BANCASSURANCE AGENTS FOR THE YEAR 2025

9. Finance Trust Bank Limited
Plot 22B, Lumumba Avenue, Nakasero
TWED Plaza
P.O Box 6972, Kampala
Website: www.financetrust.co.ug
Email: customercare@financetrust.co.ug
Tel: +256 414 237 046/255 144

10. FINCA Uganda Limited (MDI)
Plot 11B, Acacia Avenue, Kololo
P.O Box 24450, Kampala
Website: www.finca.ug
Email: UG-CustomerSupport@fincaug.org
Tel: +256 312227800 / +256 785 356 850/
0800262262

11. Housing Finance Bank Limited
Investment House
Plot 4, Wampewo Avenue, Kololo
P.O Box 1539, Kampala
Email: info@housingfinance.co.ug
Website: www.housingfinance.co.ug
Tel: +256 414 259 651/2/0312 262 614

12. I&M Bank (Uganda) Limited
Kingdom Kampala, Nile Avenue
P.O Box 3072, Kampala
Website: www.imbankgroup.com/ug
Email: info@imbank.co.ug
Tel: +256 417 719 101,
+256 701 144 551(whatsapp)

13. KCB Bank Uganda Limited
Commercial Plaza
Plot 7, Kampala Road
P.O Box 7399 Kampala
Website: www.kcbgroup.com
Email: ContactCentreUG@ug.kcbbankgroup.com
Tel: +256 317 118 200, 0800 311 411

14. NCBA Bank Uganda Limited
Plot 10 Kafu Road, Nakasero,
TWED Towers
P.O Box 28707, Kampala
Website: www.ncbagroup.com
Email: contactug@ncbagroup.com
Tel: +256 312 388 155/0312 388 100

15. Opportunity Bank Uganda Limited
P.O Box 33513 Kampala
Plot 1259 Old Kiira Road
Website: www.opportunitybank.co.ug
Email: customerservice@opportunitybank.co.ug
Tel: +256 414 336 724/342 726, 0800 306 306

16. Pearl Bank Uganda Limited
P.O Box 7189, Kampala
Plot 4/6 Nkurumah Road
Website: www.postbank.co.ug
Email: customerservice@postbank.co.ug
Tel: +256 417 157 200

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AUTHORISED BANCASSURANCE AGENTS FOR THE YEAR 2025

17. Pride Microfinance Limited (MDI)
P.O Box 7556, Kampala
Plot 6-9, Ben Kiwanuka, Okot Close, Kampala
Website: www.pridemicrofinance.co.ug
Email: pml@pridemicrofinance.co.ug
Tel: +256 754 346 930 / +256 776 047 262

18. Stanbic Bank (U) Limited
Plot 17, Hannington Road
9th Floor, Short Tower, Crested Towers
P.O Box 7131, Kampala
Email: cccug@stanbic.com
Website: www.stanbicbank.co.ug
Tel: +256 417 154 600/+256 312 224 600

19. Standard Chartered Bank Uganda Limited
P.O Box 7111 Kampala
Plot 5 Speke Road
Website: www.sc.com/ug
Email: Ruth.Nduhukiretumwesigye@sc.com
Tel: 0313 294 100/200 524 100

20. Tropical Bank Uganda Limited
Plot 27, Kampala Road
P.O Box 9485/7292 Kampala,
Website: www.trobank.com
Email: customerservices@trobank.com
Tel: +256 414 313 180, +256 414 313 100,
0800 100 044

21. UGAFODE MICROFINANCE LTD (MDI)
P. O. BOX 30815 Kampala
Plot 62 Bombo Road, Silver Arcade
Tel: +256 414 257181/ +256 414 344177
Website: www.ugafode.co.ug
Email: admin@ugafode.co.ug/
customerservice@ugafode.co.ug

22. United Bank for Africa (Uganda) Ltd
P.O Box 7396, Kampala
Plot 2 Jinja Road
Website: www.ubauganda.com
Email: cfcuganda@ubagroup.com
Tel: +256 417 715 100

The public is advised to deal with ONLY licensed players.

Members of the public are further reminded of the existence of an Online COMPLAINTS BUREAU platform (iracomplaints.go.ug) to which they may lodge insurance-related complaints. Inquiries should be addressed to the Chief Executive Officer at the above address.

“The Authority is committed to being a Model Regulator of a Secure and Developed Insurance Industry”

#DrivingInsuranceGrowth

Alhaj Kaddunabbi Ibrahim Lubega
Chief Executive Officer



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