



**Insurance  
Regulatory  
Authority  
of Uganda**  
*Driving insurance growth*

**UNDERSTANDING HOW THE NEW MOTOR THIRD PARTY MOBILE PAYMENT PLATFORM WORKS.**

The new motor third party mobile payment is a mobile platform where people can pay motor third party premiums using their phones. The service is currently available on two telecommunications networks, MTN Uganda and Airtel Uganda.

### **Rationale for Using the New MTP Mobile Payment Platform**

1. It provides safe, easy, fast and convenient way of making payment.
2. It enables quick processing and settlement of your claims.
3. It safeguards the public s' exposure to fake stickers.

### **How to Pay Using the Mobile Platform**

**A. To pay your Motor third-party insurance using MTN Mobile money follow the steps below;**

1. Dial \*165#
2. Select Option 4 (Payments)
3. Select Option 5 (Fees and Taxes)
4. Select Option 5 (Motor 3rd Party)
5. Alternatively, you can dial **\*165\*4\*5\*5#** to skip all the above steps
6. Enter your car registration number plate and the amount to be paid will automatically be displayed
7. Enter your Mobile Money PIN to confirm and a sticker reference number will be sent to you via SMS.
8. Present this to any insurance company or agent of your choice and once verification of your number plate and sticker reference number is done, a physical sticker will be availed to you.
9. Go ahead and display the sticker on your vehicle.

**B. To pay your Motor third-party insurance using Airtel Money follow the steps below**

1. Dial \*185#
2. Select Option 7 (Financial Services)
3. Select Option 6 (Insurance)
4. Select Option 1 (Motor 3rd Party)
5. Alternatively, you can dial \***185\*7\*6\*1**# to skip all the above steps
6. Enter your car registration number plate and the amount to be paid will automatically be displayed
7. Enter your Airtel Money PIN to confirm and a sticker reference number will be sent to you via SMS.
8. Present this to any insurance company or agent of your choice and once verification of your number plate and sticker reference number is done, a physical sticker will be availed to you.
9. Go ahead and display the sticker on your vehicle.

**Please Note:** It is **NOT ALLOWED** to pay physical cash to buy motor third party effective 1<sup>st</sup> July 2020.

For any queries, please contact us at the address below:

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