



## Insurance Regulatory Authority of Uganda

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IRA/CIR/09/17/359

September 20, 2017

**TO: ALL INSURANCE COMPANIES**

Dear Sir/Madam,

### **THE INSURANCE COMPLAINTS BUREAU GUIDELINES, 2017**

1. We refer to our circular reference IRA/CIR/05/17/335 dated 1<sup>st</sup> June 2017 concerning the above subject.
2. As is required by paragraph 2(c) of our above mentioned circular, please let us have the contact details of the staff you have designated to run your complaints Desk.
3. Please let us have your response within two (2) weeks from the date of this letter.

Yours faithfully,

**INSURANCE REGULATORY AUTHORITY OF UGANDA**

A handwritten signature in black ink, appearing to be 'Protazio Sande', written over a circular stamp or mark.

Protazio Sande

**FOR CHIEF EXECUTIVE OFFICER**

BDO/CK/ek

350